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What Clients Are Saying About

# DataTrends Technology



**data**trends  
technology

**“We have had more help & support from DataTrends in less than a month than we did for years from past CSP.”**

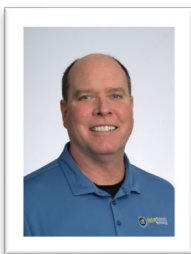




## Who Are We And What Can We Do For You?



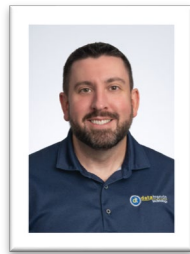
## Our Leadership Team



**Kevin Dunn**  
Founder | CEO



**Paul Charles**  
Partner | CTO



**Patrick  
O'Krongly**  
VP | CIO



## What Current Clients Are Saying About DataTrends Technology



"We've worked with DataTrends for over 20 years and wouldn't trade them for any other company. They've managed every hardware and software upgrade, consistently delivering expert solutions. The DataTrends team is exceptional—highly knowledgeable about the latest software, products, and services—and we trust them for honest, reliable advice across all IT areas. In recent years, enrolling in their ProAssist Managed IT services and helpdesk program has taken a huge load off our in-house IT responsibilities. Knowing our servers and workstations are always well managed provides invaluable peace of mind. **The professionalism, expertise, and commitment of the entire DataTrends team ensures that no problem is too big to solve, and that kind of reliability is priceless.**"

– Laurie Smyly, System Administrator, McConaughay, Coonrod, Weaver & Stern P.A.



"The biggest benefit to our company since partnering with DataTrends has been the seamless transition to Office 365 and enrolling in their ProAssist managed IT services. **The efficiency and security this has brought to our operations, combined with their quick and reliable helpdesk support, has been a game-changer.** Unlike other IT firms we've worked with, DataTrends stands out for their proactive approach to IT—keeping our systems, hardware, and processes secure before problems arise. This proactive mindset has truly alleviated stress and given us confidence in our technology. If someone is considering DataTrends, I would wholeheartedly recommend them. Their professionalism, responsiveness, and attention to detail make them the best choice for any organization."

– Leanna Brown, Firm Administrator, Andersen Tate & Carr



## What Current Clients Are Saying About DataTrends Technology



“Since migrating to Office 365 and enrolling in DataTrends' ProAssist managed IT services, we've seen a dramatic improvement in efficiency and reliability. The seamless access to tools, data, and collaboration features across devices has transformed how our team works, while the proactive support and fast issue resolution have minimized downtime. What truly sets DataTrends apart from other IT firms is their proactive approach – **they don't just react to issues but anticipate and resolve potential challenges before they affect us.** Their highly responsive team and transparent communication make it easy to understand our IT environment and make informed decisions. Partnering with DataTrends has given us the peace of mind that comes from knowing our IT infrastructure is in expert hands, allowing us to focus on our core business operations without worry.”

– Tony Fuentes, System Administrator, Walton Lantaff Schroeder & Carson LLP

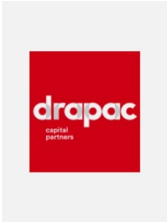


“For any business considering DataTrends, I'd say this: DataTrends offers comprehensive, proactive IT support, with a deep understanding of our unique needs. They're always prepared for the future, like setting.us up for remote work long before the pandemic. **They prioritize long-term relationships over pushing unnecessary upgrades, always offering solutions that fit our firm's budget and goals.** We've trusted DataTrends for decades and can't imagine working with anyone else.”

– Deborah Cameron, Managing Partner, Mozley, Finlayson, & Loggins LLP



## What Current Clients Are Saying About DataTrends Technology



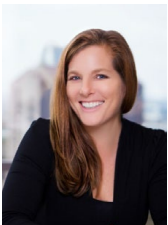
**“Even in the onboarding over to DataTrends, they immediately realized cost savings.** The team took the time to truly understand our business, ensuring their solutions were aligned with our workflow and goals. What sets DataTrends apart from other IT firms is their responsiveness and the diverse skill sets of their staff. They’re quick to escalate issues when needed, ensuring nothing is left unresolved. With DataTrends managing our IT, we can focus on meeting tight deadlines and handling complex contracts, knowing our operations are running smoothly and efficiently.”

– Samantha Adams, Senior Director HR & Ops, Drapac Group



“Thank you DataTrends for freeing up my role in being an Office Administrator! I no longer have to be that ‘go to IT guy’. DataTrends can log in, diagnose, and resolve the issue quickly. We really appreciate their quick response time, whether it’s an emergency or a routine request, and their proactive approach to helping us plan for future growth without pushy sales tactics. The team is knowledgeable and always ready to assist with whatever we need. **If you’re on the fence, don’t straddle it—choose DataTrends.** They’re competent, responsive, and truly dedicated to helping with all your IT needs.”

– Lee Isler, Firm Administrator, Hartley, Rowe & Fowler



“The team Kevin Dunn has assembled is personable and are able to explain IT changes/concerns/solutions in lay terms. **IT takes up significantly less of our time now because they have us so well managed behind the scenes.** And if you ever get a chance to visit their offices, make sure you don't pass up the coffee. Five stars there too!”

– Renee Cathey, Former Office Manager, Legare, Attwood, & Ragan, LLC



## What Current Clients Are Saying About DataTrends Technology



"Since partnering with DataTrends, their expert knowledge of programs like Office 365 and their ProAssist managed IT services has significantly enhanced our in-house IT department and overall system. They keep us updated with continuous improvements and provide insights that are invaluable. **They treat us like part of their own team, not just a client.** DataTrends is an extension of our IT department, and their combined knowledge and expertise make them well worth the investment."

– Debra Dupéré, IT Manager & Litigation Support, Lewis Thomason



"Since DataTrends took over our IT, it has been consistent and easy access to reliable IT support. This has allowed us to expand our business and tackle software upgrades without any disruptions. **We no longer have to worry about delays in communication or whether our urgent questions will be answered in a timely manner.** As a result, we've been able to focus on growing our sales and operations across multiple departments.

When comparing DataTrends to other IT firms, their fast and clear communication stands out. The easy-to-use system for submitting questions and direct access to key personnel during critical upgrades and emergency situations has been invaluable. There's never unnecessary back-and-forth; if something can't be resolved via email, a DataTrends team member can remotely fix the issue right away. Their professionalism, willingness to help, and unmatched expertise make them the perfect IT partner. **Having worked with three other IT firms, I can confidently say DataTrends' service is head and shoulders above the rest, and I highly recommend them to anyone looking to enhance their business operations."**

– Julie Gonzales, COO, Black and Black Surgical



**For Even More Client Feedback  
And Success Stories, Please Visit:  
[www.DataTrends.net](http://www.DataTrends.net)**

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